

HOTLINE NUMBERS

ABUSE

CHILD AT RISK.....	1-800-792-5200
ELDERLY ABUSE (local).....	978-281-1750
(statewide).....	1-800-922-2275
HAWC (Help for Abused Women and their Children).....	978-281-1135
NATIONAL CHILD ABUSE HOTLINE.....	1-800-4-A-CHILD
	1-800-422-4453
NATIONAL DOMESTIC VIOLENCE HOTLINE (150 languages).....	1-800-799-7233
	TTY..1-800-787-3224

ALCOHOL/DRUGS

ALCOHOLICS ANONYMOUS OF BOSTON.....	617-426-9444
AL-ANON/AL-A-TEEN.....	508-366-0556
CAB HEALTH & RECOVERY.....(MA only).....	1-800-323-2224

HEALTH/MENTAL HEALTH

AIDS HOTLINE(local).....	1-800-235-2331
(national).....	1-800-342-AIDS
ELDERLY SERVICES HOTLINE.....(MA only)	1-800-AGE-INFO
	1-800-243-4636
FOOD SOURCE HOTLINE (food stamps, food pantries).....	1-800-645-8333
H.E.S. CRISIS INTERVENTION.....	978-922-0000
NATIONAL S.T.D. HOTLINE.....	1-800-227-8922
NATIONAL SUICIDE CRISIS HOTLINE.....	1-800-SUICIDE
	1-800-784-2433
NORTH SHORE RAPE CRISIS CENTER.....	1-800-922-8772
PARENTAL STRESS HOTLINE.....	1-800-632-8188
SAMARITANS (crisis/suicide).....	1.617-247-0220

YOUTH

COVENANT HOUSE NINELINE (crisis/runaway).....	.1-800-999-9999
NATIONAL YOUTH CRISIS HOTLINE.....	1-800-448-4663
SAMARATEENS (crisis/suicide).....	.1-800-252-8336

ACTION, INC.

180 Main Street
Gloucester, MA 01930
978-282-1000
Website: www.actioninc.org

Advocacy Services - Information on legal issues concerning: Public benefit issues, Family Law, Landlord-tenant problems, public housing applications or issues, rent or mortgage assistance, social service referrals, Managing budget/debt, Crisis intervention .

Contact: Maggie Meffen or Katia Mejia (Spanish speaking) – 978-282-1000

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Employment & Training Program-

ESOL classes; Career Counseling; Resume Writing; Help with Job Interviewing Skills; Job Placement; Adult High School Diploma; Adult Basic Education; Computer Literacy classes. Health Care Industry Career Program.

Contacts: Call Ronna Resnik – 978-281-7402. Patty Bongiorno 978-281-7403

MHFA Housing Loan Program – First-time Homebuyers loans; Lead Abatement loans; Septic Repair loans.

Contact: Stella Mae Seamans - 978-282-1000 - Monday & Wednesday

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Assistance & Crisis Intervention, Weatherization

47 Washington Street
Gloucester MA 01930
978-283-2131 (weatherization) (repairs) (conservation & consumer education)
After hours or toll free – 1-800-696-9276

Services:

To assist people with their fuel payments. Direct payments to utility company (gas, electric, oil) to prevent loss of service when client is in arrears due to financial hardship, depending on availability of funds. Also information on energy, environmental issues and consumer education. Insulation service and burner service/efficiency testing on residential heating systems. Home insulating & free winterization.

Heatwrap program: heating system repair; yearly cleanings.

Appliance Management Program: replaces inefficient or high energy-use refrigerators

Enrollment in utility discount programs: Boston Gas 20%; Mass. Electric 33%

Eligibility: Financial hardship, past due utilities, income eligibility

Charge: None

Contacts: Director of Fuel Assistance Marie Sanviti;

Craig Brown: Energy Conservation Director/Consumer Education, Heatwrap, weatherization.

Action Emergency Shelter

370 Main St
Gloucester, MA
978-283-4125 (after 5pm)
978-282-1000 (9am – 5pm)
Director : Ralph Johnson

Services: Operates 5PM to 8AM. Shelter and meals nightly. On-site mental health and substance abuse counseling. Medical referrals. Housing advocacy and search. Advocacy, income maintenance and crisis counseling.

Charge: None

Project Uplift

978-282-1000- November and December only

Services: Collects and provides Christmas gifts for families in need on Cape Ann. Donations accepted.

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Home Care Services:

Action, Inc.
180 Main Street
Gloucester MA 01930
978-283-2700

Services: Provides light housekeeping and chore services and personal care.

Eligibility: 65 years of age and over or referral through Mass Rehab or Private Care, Senior Care, Fee for hire.

Charge: Fee for Service, according to income eligibility. Apply through Senior Care, Inc.

Contact: Gerri Brown

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Compass Youth Program

Brown's Mall
186 Main Street
Gloucester MA 01930
Tel. 978-281-9682
Fax: 978-281-9685

Services: An education, training and employment program for: youth (14-21), youth at risk (14-21), High School drop outs, referred by court

Coordinator: Kerrie Donahue

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ADDISON GILBERT HOSPITAL - Northeast Health Systems

298 Washington Street
Gloucester MA 01930
978-283-4000 (operator)
978-283-4001 (automated)
Web Site: www.addisongilbert.org

See also **Beverly Hospital, H.E.S., C.A.B.,
Connecting Young Moms**

Services:

58-bed medical/surgical acute care facility. Inpatient and outpatient care. Emergency Room. Educational services and support groups. Health screenings – call 978-646-7060.

Financial Counseling and Community Liaison – Sefatia Romeo, 283-4001, ext. 623. Free, confidential information and advocacy for people who need assistance to access health care and insurance.

Visiting Hours: 11am – 8pm daily. Parents allowed in Pediatrics any time. ICU & CCU visits limited.

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ALCOHOLICS ANONYMOUS

12 Channel Street
Ste 604
Marine Industrial Pk
Boston MA 02210
For a complete meeting list call: 617-426-9444
Web Site: www.aaboston.org

Services: Provides support meetings for those who are alcoholics. Some meetings are open to the public (non-alcoholics); these are indicated by (o). Call or check local paper to check times and locations as meetings sometimes change location or time.

AL-ANON & AL-a-teen

57 East Main Street, Suite 109
Westborough, MA 01581-1457
1-508-366-0556 24 hrs - Call for a complete meeting list.
website www.ma-al-anon-alateen.org

Services: Al-anon provides supportive meetings and self help for those adults affected by someone else's drinking. Al-a-teen provides support meetings for teenagers affected by the drinking of a parent or close relative.

Meetings: call 508-366-0556 between 9am – 4pm M-F to check time and location of meeting. Info on answering machine at other times.

Charge: None - voluntary collection
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AMERICAN CANCER SOCIETY

9Riverside Rd.
Weston MA 02493
781-894-6633
Website: www.cancer.org

Services:

Public education and service to cancer patients help with transportation, help with obtaining prostheses, wigs, and information and referral for supportive services, financial assistance to patients.

Charge: None

Contact: for information and referrals contact office.
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AMERICAN RED CROSS

Of Northeast Massachusetts
100 Cummings Center, Suite 207 F
Beverly MA 01915
978-922-2224 fax: 978-922-0325
Website: www.northeastmassredcross.org

Services:

24-Hr. disaster relief. Health & Safety Education classes. Emergency services for US servicemen and women and their families. Community Disaster preparedness and education, International tracing and social services.

Serves Gloucester, Rockport, Essex, Ipswich, Manchester, Beverly, Hamilton, Wenham, Amesbury, Byfield, Newbury, Newburyport, Rowley, Salisbury, West Newbury

Charge: Varies per program. Disaster assistance is free.
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BEVERLY HOSPITAL –

85 Herrick Street
Beverly MA 01915
978-922-3000
Web site: www.beverlyhospital.org

Northeast Health Systems
see also **Addison Gilbert, C.A.B., H.E.S.,**
Connecting Young Moms

Services:

227-bed facility. Inpatient and outpatient care. Emergency Room. Educational services and support groups. Health screenings – call for information: 978-646-7060.

Financial Counseling and Community Liaison – 978-922-3000, ext. 2045. Free, confidential information and advocacy for people who need assistance to access health care and insurance.

Visiting Hours: 11 am – 8pm daily. Parents allowed in Pediatrics any time. ICU & CCU visits limited. Maternity: 2pm-4pm; 6:30pm-8pm.

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BIRTH TO THREE FAMILY CENTER

15 Market St., Suite 4
Ipswich, MA 01938
978-412-0123
Web site: www.birthtothreeipswich.org

Services:

Programs and services to support parents and children from birth through age four. Parent-child activities. Playgroups. Presentations and workshops. Parent support groups.

Eligibility: Ipswich residents served first.

Non-residents: \$5 each family
\$40 per child for 8-week playgroup.
\$30 per child for 6-week playgroup
\$5 each open play visit

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CAB HEALTH AND RECOVERY - Northeast Health Systems

Administraton : Zero Centennial Drive
Peabody MA 01960
978-968-1700
1-800-323-2224 (MA only)

Website: <http://www.cabhealth.org>

Services:

Substance abuse agency, drug and alcohol treatment and prevention services, community work with schools, outpatient counseling, intervention, education, training, inpatient program, youth services.

Day and Evening treatment, Women’s Day program, residential services, opiate treatment services, employee assistance program, research, HIV programs in Lynn.

Detox at 111 Middleton Rd

Danvers MA
978-777-2121 or 800-323-2224
Inpatient detoxification and dry shelter - 24 hr services

Ryan Recovery Home

(Treatment 30 days)
100-110 Green Street
Lynn MA
781-598-1270

Spiritus House

for women & children victims of substance
abuse & domestic violence
978-863-1900 x202

Ryan House - Half Way House - 6 months +

110 Green Street
Lynn MA

Boston Treatment Center

784 Mass Ave., Rear
Boston MA 02118

Day & Evening Outpatient Treatment

27 Congress St., Salem MA

978-745-8890 or 1-800-323-2224 (MA only)

H.A.R.T. House and Transitions - residential for opiate-addicted mothers & their children.
Tewkesbury - 978 851-0969

HIV programs - Lynn 781-593-9434

Charge: Sliding scale, none for those unable to pay; insurance accepted.

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CAMPS at CAPE ANN YMCA

Cape Ann YMCA

71 Middle Street

Gloucester MA 01930

978-283-0470

Website: www.northshoreymca.org

Camp Spindrift

Atlantic Street, West Gloucester

Non-member camp participant

Ages 7-14, co-ed. Summer camp activities include swimming, sports, crafts, archery, theme weeks, and more. Weekly sessions: 9am to 4pm or 9am to 1pm.

Charge (Summer 2009 rates): 9 am-4pm
Week \$165; 4 days \$150; 3 days \$140
\$40 deposit for each session

Small Fry at Camp Spindrift: Ages 4-6, co-ed. Activities for younger children include swimming, sports, crafts, special trips, and more. Weekly sessions: 9am to 4pm or 9am to 1pm

Charge (summer 2009 rates):	<u>9am-4pm</u>	<u>9am-1pm</u>
	Member: \$175/wk.5 days	\$160/wk 4 days
	\$150/wk 3 days	Member: \$90/wk.
	Non-member: \$190/wk.	Non-member: \$125/wk.

Both programs: Non-refundable \$45 per week deposit.
Transportation: (For Cape Ann only) \$25 per session
Extended care available before & after camp hrs - extra fee.

Scholarships may be available for those unable to afford.

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YMCA Camp

71 Middle Street

Gloucester MA 01930

978-283-0470

Charge (Summer 2009 rates):	<u>3</u>	<u>4</u>	<u>5</u>	days	
	<u>Non-Members:</u>	\$98	\$110	\$120	fee per week
	<u>Members:</u>	\$74	\$88	\$108	fee per week
	Non-refundable deposit: \$20 per week				

Services: swimming, crafts, games, activities, gymnastics

Eligibility: 2.9 - 6 years old, co-ed

Hours: 9 AM - 12 PM at YMCA, June, July & August

Extended care available for a fee.

Other Sports Camps offered. Call for details.

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CAPE ANN ANIMAL AID

260 Main St.
Gloucester MA 01930
978-283-6055
Web site: www.capeannanimalaide.com

Closed Mon and Tues
Wed: 11-4 Thurs: 11-7
Fri: 11-6 Sat: 11-4
Sun: 12-4

Animal shelter.

Food For Pets Program: Free pet food to eligible owners who may be struggling to purchase pet food. Transportation for food delivery may be arranged upon request. Low cost Spay/Neuter, Financial assistance for Veterinary Care. Contact Julie Borge at K-9 Kuts for more information: 978-282-0989.

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CAPE ANN EARLY INTERVENTION PROGRAM

111 Dodge Street
Beverly, Ma 01915
978-921-1182
M-F 8-4

Services: Provides developmental therapy for children and infants, 0-3 years; evaluations of developmental skills; early childhood education, parent-child programs; direct therapy, community screenings, integrated community groups for children (0-3yrs),parent support groups. Social worker and Education Special Needs worker available

Eligibility: infants, 0-3 years

Charge: Medicaid, no charge, 3rd party insurance

Contact: Martha Levine, Executive Director

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CAPE ANN FAMILIES

28 Emerson Ave.
Gloucester MA 01930
978-281-7856
Web Site: www.wellspringhouse.org

Wellspring House
302 Essex Ave
Gloucester MA 978-281-3558
Shelter 978-281-3221

Services: Parent Connection Support Group, Parent Aide Program, Teen Mentor Program, Nurturing Program, Strengthening Families (parents of ages 10-14) Program

On Going Groups and Activities: Family information and referral; Spring Fathers Group; Annual Parent, Child and Family Supporter of the Year Awards; Quarterly Living Our Connections, Sustaining Our Hope; Free family fun events during Feb. & April school vacation weeks

Charge: none

Contact: Stacy Randell, Director. Stacy also speaks Spanish

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THE OPEN DOOR (Formerly Cape Ann Food Pantry)

“Feeding People, Changing Lives”

28R Emerson Ave
Gloucester MA 01930
978-283-6776
Web Site: www.capeannfoodpantry.org

Second-Glance Resale shop: low-cost clothing and house hold items

Free clothing and house hold items to agency-referred clients

M-F 9-6

Sat. 9-5

Food Pantry: Free groceries including milk, eggs, produce, meat and canned goods. (ID required)

Monday: 10-5:00 & 6-7:00

Thursday: 10-4:00 & 6-7:00

Tuesday : 10-5:00

Friday: 10-Noon & 3-5:00

Wednesday: 10-4:00 & 6-7:00

Community Meals : Monday, Wednesday, Thursday & Saturday from 5 p.m. to 6 p.m. Free ride in Gloucester Call 978-283-6776, ext. 204 before 4 p.m. on the day of the meal. No eligibility requirements

Buck-A-Bag: A selection of bread and produce arranged in a market-style. Every Friday from 12:30-1:30 p.m.

Food Stamp Application Assistance: Contact: Corinne Holt 978-283-6776 by appointment on Tuesday, Thursday, & Friday 9:30-4 p.m.

Summer Lunch: Free lunch for kids during the summer. Call 978-283-6776 for sites, dates, and details.

Mobile Market: A free farmers' market for residents of public housing neighborhoods. Call 978-283-6776 for sites, dates and eligibility details.

Brown Bag Market: Groceries for seniors aged 60+

Rockport Senior Center: last Thursday of the month (10-11:15)

Rose Baker Senior Center: last Friday of the month (10-11:15)

Services: Emergency food available for short-term needs, 3 days food supply; 2 times a month & emergencies. Questions are asked for statistics only and to fulfill government regulations. Donations welcome. Call for donation hours. Food stamp pre-screening and application services. Call for an appointment.

Eligibility: Income eligibility

Charge: None

OTHER FOOD RESOURCES:

CAIFC Harvest Meals Dinner Program

Tuesday: 5-6:00 p.m. St. John's Episcopal Church, 48 Middle Street, Gloucester

Friday: 5-6:00 p.m. Trinity Congregational Church 70 Middle Street, Gloucester

Project Bread Food Source Hotline: 1-800-645-8333, or www.gettingfoodstamps.org

SeniorCare: 978-281-1750 for Meals on Wheels or Senior Lunch sites

WIC: (Women, Infants, and Children Nutrition Program) 1-800-WIC-1007

Serve: A food co-op providing a monthly discounted food package

See also OPEN DOOR

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CAPE ANN PARTNERSHIP FOR CHILDREN AND FAMILIES (CPC)

29 Emerson Ave.

Gloucester MA 01930

978-281-2400 extension 290

Contact: Tracey Schlichte, Early Childhood Coordinator at 978-281-2400, ext. 290

Hours: Monday through Thursday from 8AM - 4 PM

Purpose: The Community Partnership for Children (CPC) program is an initiative funded by the Massachusetts Department of Education. Its aim is to bring communities together to help improve the quality of preschool childcare and to make it more accessible and affordable to working parents.

Services:

To Parents and the Community: Lending Library, Resource Directory

Current Members of Cape Ann Partnership for Families and Children:

- Cape Ann Early Intervention
- Cape Ann Families
- Child Care Circuit
- Community Representatives
- Department of Social Services
- Gloucester Integrated Preschool
- Gloucester Public Schools
- Happy Day School*
- Hartz Street Nursery School*
- Local Parent Representatives
- Pathways for Children*
- Rockport Early Childhood Center*

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CAPE ANN SOCIAL CLUB

Gloucester
978-281-5585 call after 5pm

Services: For mentally challenged adults

Teachers' Lunch Room at GHS; Wed. - Fri. - 5-9pm;
Sat-Sun – 12-6pm

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CAPE ANN THRIFT AND GIFT SHOP

70 Middle Street
Gloucester MA 01930
978-283-2767

Hours: Open Tues. – Friday 10 AM – 2 PM

Services: Adults, infants and children's used clothing. Small household items, dishes, etc.

Charge: Clothing prices vary; donations welcomed.

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CAPE ANN TRANSPORTATION AUTHORITY (CATA)

3 Rear Pond Rd.
Gloucester MA 01930
978-283-7916 or 978-283-7278
Web Site: www.cantran.com

Services: Public transportation - bus in Cape Ann area M-Sat.; Special transportation services are available for elderly and handicapped residents; Commuter work passes; Call for more information.

LINES	ZONE(S)	REGULAR	SENIORS/DISABLED	CHILDREN 5-12
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Green, Yellow	1	\$1.00	\$.50	\$1.00
Red, Red/Blue, Blue, Orange, Purple	1	1.00	.50	1.00
Red, Red/Blue, Blue, Orange, Purple	2	1.25	.60	1.25
Shopping malls: round trip	-	5.00	2.50	2.00
Shopping malls: one-way	-	3.00	1.50	1.00
Rockport Park N Ride	1	1.00	.50	1.00

Student pass available
 C.A.T.A. will pick up and drop off passengers anywhere along routes.
 Exact fare required

Year-round Bus Lines:

- Blue Line - To and from Rockport and Gloucester via Lanesville
- Red Line - To and from Rockport and Gloucester via Thatcher Rd & Rocky Neck
- Orange Line - To and from downtown Gloucester and Magnolia
- Yellow Line - Express to and from Blackburn Center and Gloucester Dunkin Doughnuts
- Purple Line - To and from Downtown Gloucester & Essex via W. Gloucester
- Shopping Mall Express - To and from Gloucester and Liberty Tree Mall/N. Shore Shopping Center (SAT. ONLY) 9 AM – 5 PM.

Seasonal Lines: Hours: 10 AM to 6:15 PM

- Eastern Avenue Express Red/Blue – to and from Rockport & Gloucester via Eastern Ave
- Green – Gloucester Business Express Loop; O’Maley School, Gloucester HS, Blue Gate Meadows Parking lot

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CAPE ANN YMCA

71 Middle Street M-F 5:30-9:30
 Gloucester, MA 01930 Sat. 7:00 5:30 Sun. 8-4
 978-283-0470 Website: www.northshoreymca.org/

Services: Exercise programs and classes, swimming classes, health and wellness programs, gymnasium use for all ages. Children’s Camp experiences in the summer. (see **CAMPS**)

Charge: Monthly fee plus a joining fee. Financial assistance program available.

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CATHOLIC CHARITIES; (NORTH)

MAIN OFFICE	GLOUCESTER OFFICE	SALEM OFFICE
55 Lynn Shore Drive	74 Pleasant Street	280 Washington St.
Lynn MA 01902-4999	Gloucester, MA 01930	Salem, MA 01970
781-593-2312	978-283-3055	978-740-6923
Web Site: www.ccab.org		

Services: Gloucester site offers emergency financial assistance to prevent eviction or utility shut-offs (when funds are available).
 Counseling also available.

Other offices offer a variety of programs, adult education & job training, counseling, child care, family support programs, citizenship classes, seniors’ programs, young parent programs. Call main office for more information. See also **Healthy Families Program** for pregnant & parenting under 21.

Charges: Counseling charges: Accepts most insurances. Emergency assistance is free.

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CENTER FOR FAMILY DEVELOPMENT (HES)

800 Cummings Center, Suite 266T
 Beverly MA 01915

Services - Ask for specific service intake worker

- Outpatient Substance Abuse Program
- Sexual abuse information and trauma team
- Disabilities assistance Program
- Family outreach - clinicians go to homes
- Preschool school consultation program
- Eating disorders program
- Outpatient Mental Health Clinic
- Psychological testing
- Individual, family, or group counseling
- Behavioral Health management
- Mediation Services

Hours 9AM-7PM Mon.- Thurs.; & 9AM-5PM on Fri.

Charges: accepts many insurances or sliding scale fee

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CENTER FOR GRIEF AND HEALING – see Hospice of the North Shore

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CHILD CARE CIRCUIT

180 Cabot Street, 2nd floor
Beverly MA 01915
1-800-660-2868
Web Site: www.childcarecircuit.org

Services: Information, referral and training for parents looking for child care, resources and job board, day care provider list. Information for parents on access to childcare subsidies. Consultant to employers on early childhood issues & benefits.

Hours: M-F 9AM - 5PM Wednesday evening appointments available

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CHILDRENS FRIEND AND FAMILY SERVICES OF THE NORTH SHORE

GLOUCESTER OFFICE
33 Commercial St
Gloucester MA 01930
978-283-7198

SALEM OFFICE
110 Boston Street
Salem MA 01970
978-744-7905

Site: www.childrensfriend.net

Services: Provides individual, family, and group counseling; psychopharmacology, and a full range of psychological/neuropsychological testing.

Charge: Accepts most health insurances, including MassHealth.

CHILDREN'S MEDICAL SECURITY PLAN

P.O. Box 519
Andover, MA 01810
1-800-909-2677

Web Site : www.cmspkids.com

An insurance plan for children.

Services:

1. Medical: Out patient coverage of a variety of medical services for children including doctor visits, eye and hearing exams, x-rays and lab tests, reimbursement for prescription drugs and mental health services. Some limits to services apply. Call for details. Affordable co-payments based on income.
2. Dental: Exams, x-rays, cleanings, fluoride treatment, sealants, fillings, extractions, root canals, crowns, space maintainers. Maximum benefit is \$750 per year.

Eligibility:

For children up to 19th birthday & not eligible for Mass Health, from families who do not have access to or cannot afford other health insurance. Mass. resident

* Call 1-800-909-2677 for questions on premiums or 1-888-665-9993 to enroll

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CHILD SUPPORT ENFORCEMENT

Division of the Massachusetts Department of Revenue
Customer Service Bureau
P.O. Box 7057
Boston, MA 02204
Web Site: www.mass.gov/cse
1-800-332-2733 8:30am – 4:30 pm

Services: Assists parents in establishing paternity and child support orders, collecting child support, and asking courts to adjust child support orders when circumstances change. Any parent of guardian of a child under 18 years old can ask CSE for help. If you receive public assistance, you can also talk to your DTA caseworker.

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CITIZENS ENERGY & CITIZENS HEALTH

88 Black Falcon Ave.
Center Lobby, Suite #342
Boston MA 02210
617-338-6300
Web Sites: www.citizensenergy.com
www.citizenshealth.com

Citizens Energy Program

Service: One time delivery of discount home heating oil. Contact local fuel assistance agency to apply (see **Action**) or call 1-877-563-4645.

Citizens Health Program

Service: Discounts on doctor visits, dental care, vision care, and prescription drugs. 24-hour nurseline for health questions and concerns. See web site for list of participating healthcare providers in your area.

Eligibility: Citizens Health is open to all regardless of income, insurance coverage, or pre-existing conditions.

Cost: Individual: \$19.95 per month. Family: \$29.95 per month; \$12 just med cover

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COMMISSION FOR THE BLIND

48 Boylston Street
Boston MA 02116
617-727-5550 or
Toll Free 1-800-392-6450 (Mass. only)

TDD 1-800-392-6556 (Mass. only)
Web Site: www.state.ma.us/mcb
Monday thru - Friday 8:45-5

Services:

Social and Rehabilitative services to legally blind. Services for children include respite care coordination, social security/medical benefits, and Chapter 766 Educational services. Individual and family counseling, case management, recreation programs, daily living skills, vocational rehabilitation, assistive technology, independent living services, mobility instruction

Eligibility: Legally blind residents of MA - all ages

Charge: None

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COMMONHEALTH INSURANCE – See MassHealth

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CONNECTING YOUNG MOMS

Beverly Hospital
978-922-3000 Ex 2720

Services: Comprehensive Pre & Post Natal Program for Teens and Young Moms. Services include early pregnancy workshops, childbirth preparation, post natal education and support groups.

Contact: Jodie Berry

Charge: Free

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COUNCIL ON AGING – ROSE BAKER SENIOR CENTER

6 Manuel F. Louis Street
Gloucester MA 01930
978-281-9765

Services:

Senior citizen drop-in center located at 6 Manuel F Louis St., Gloucester; Open 9-3:30 pm. M-F; Gloucester Center provides a variety of services and activities - Health Clinic; blood pressure screening; Bingo. . Other activities daily. VNA. Coffee time speakers once or twice a month (i.e. Bruce Tarr, John Tierney). For lunches make reservations 24 hours in advance by calling 281-0081.

Eligibility: meals, 60 or older

Charge: None - \$2 donation for lunches; \$4 if under 60

DAY BY DAY

4 R. Blackburn Circle
Gloucester MA
978-281-0252

Services: An adult day health program providing socialization, activities, meals, and snack. Medical monitoring. RN and nursing assistant on site. Van transportation to and from home. Physical therapy, Occupational therapy, and speech therapy on site, as ordered by doctor

Eligibility: Elderly or handicapped age 18 and up

Hours: 9 AM to 3 PM, Mon.-Fri.

Charge: \$53.93 per day, includes transportation from 9 North Shore cities/towns, breakfast, lunch, snack, and activities. MassHealth covers adult day health services. Most other insurances do not.

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DEPARTMENT OF EARLY EDUCATION AND CARE

35 Congress St. 1st Flr.
Salem MA 01970
978-681-9684

Web Site: www.state.ma.us

Services: Licenses and monitors daycare homes, preschools, group homes and shelters and after school programs. Also licenses adoption and foster care placement agencies. Professional development training. Consumer education.

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DEPARTMENT OF CHILDREN AND FAMILY

45 Congress St., Bldg 4. 978-825-3800 – Main Switchboard

Salem MA 01970

Toll free 1-800-322-0250

Fax # 978-825-9091

Weekends/Night Hot Line – 1-800-792-5200

Web Site: www.mass.gov/DCF

Services:

Provides services to families and children living in Mass. The department’s mission is to support and strengthen families, keeping them together whenever possible. It is also mandated to receive and respond to reports of child abuse and neglect. Services include Foster Care, specialized foster care, guardianship, respite care, emergency services, ongoing services, and voluntary services.

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DEPARTMENT OF MENTAL HEALTH

BEVERLY OFFICE

M-Thur 8:30-5 Beverly Office serves Beverly, Danvers, Essex,
Gloucester, Hamilton,

180 Cabot St., 2nd floor

Ipswich, Manchester, Marblehead, Middleton, Peabody, Rockport

Beverly MA 01915

Salem, Topsfield, Wenham

978-232-7300

TTY 978-232-0020

Web Site: www.mass.gov/dmh

Services: Clinical, rehabilitative, and supportive services for adults with serious mental illness, and children and adolescents with serious mental illness or serious emotional disturbance. Inpatient and residential facilities; case management; outpatient services; day treatment, skills training; supported employment.

Eligibility: Must meet clinical criteria and not have access to services elsewhere, subject to availability and determination of the priority of a person’s need for services.

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DEPARTMENT OF MENTAL RETARDATION

NORTH SHORE AREA OFFICE

100 Cummings Center, Suite 150 B

Beverly MA 01915

978-927-2727

TTY: 978-927-8828

Web Site: www.mass.gov/dmr

Services: Support to citizens with mental retardation and their families. Assistance in job placement, transportation, housing, or intense levels of treatment, monitoring, and care.

Eligibility: Massachusetts residents age 18 or older who have mental retardation and need assistance to live and work in the community; families with children with developmental disability who need support to care for the child at home.

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DEPARTMENT OF TRANSITIONAL ASSISTANCE

SALEM OFFICE
35 Congress Street
Salem MA 01970
978-825-7300
Web Site: www.mass.gov/dta

Gloucester: Pam Marr – 978-282-1545 (limited services)

Services: Financial Assistance, Food Stamps, referrals to other community agencies.

Eligibility: Varies, depending on age, income and/or disability.

Charge: None

Hours: Monday – Friday, 7am – 5pm (Salem)

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FAMILY CONTINUITY PROGRAM

9 Centennial Drive
Peabody MA 01960
Tel. 978-927-9410
Web site: www.fcpinc.org

Services: Behavioral healthcare organization provides a variety of outpatient treatment models for individuals and families on a wide range of issues.

Community Support Plan Program: Intensive case management services for “at risk” clients.

Family Stabilization Team: Voluntary, home-based clinical intervention and support to families in crisis.

Charge: Accepts many insurances including MassHealth

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FAMILY TIES

Massachusetts Department of Public Health
Northeast Regional Office, Tewksbury Hospital
365 East Street
Tewksbury MA 01876
978-851-7261, ext. 4018
1-800-905-TIES
Web Site: www.massfamilyties.org

Services: Statewide information and parent-to-parent support project for families with special needs and chronic illness. Resource Directory. Workshops.

Eligibility: Parent of child with special needs or chronic illness.

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FEDERATION FOR CHILDREN WITH SPECIAL NEEDS

1135 Tremont St., Suite 420
Boston MA 02120
617-236-7210
(800)331-0688 (in Mass.)
Web Site: www.fcsn.org

Services:

Provides training and advocacy for parents in dealing with special education laws; parent's and children's rights; getting educational services and communications with parents and health officials. Referrals, resources, and lay advocacy training. Free workshops

Eligibility: Parent of child with special needs.

Charges: None

Hours: 9 – 5, Monday-Friday

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GLOUCESTER CHILD SEXUAL ABUSE PREVENTION PARTNERSHIP

978-281-2477
Web Site: www.enoughabuse.org

Services: A community-wide collaborative whose primary mission is to prevent the sexual abuse of children. Adults who live and work in the community will have the opportunity to participate in trainings that are designed to educate in effective perpetration prevention. GCSAPP works closely with the Gloucester Coalition for the Prevention of Domestic Abuse, whose primary mission is to ensure Gloucester as a domestic violence free zone. For more information, e-mail: GCSAPP2004@yahoo.com

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GLOUCESTER FAMILY HEALTH CENTER

302 Washington Street
Gloucester MA
978-282-8899

GLOUCESTER FISHERMAN'S AND FAMILY ASSISTANCE

11-15 Parker St.
Gloucester MA 01930
978-283-2504
Hours: 8:30am-5pm, Mon.-Fri.

Services: Job retraining, placement, and counseling.

Eligibility: Individuals directly and currently impacted by the fishing industry regulations.

Contact: Angela Sanfilippo, center manager

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GLOUCESTER GRANTS ADMINISTRATION

3 Pond Rd.
Gloucester, MA 01930
978-282-3027

HOMEOWNERS REHAB PROGRAM

Services: Program is directed toward low-moderate income home owners in Gloucester. It provides zero percentage, income based 3% homeowners loan program loans and no interest loans for home repairs. Priority repairs are health and safety issues. Other repairs are available after priorities. Financial and technical assistance

FIRST TIME HOMEBUYER PROGRAM

Services: Down payment assistance, zero percentage, deferred payment loans.

Eligibility: Low moderate income homeowners (80% of median income, HUD standard). First time homebuyers must purchase house in Gloucester.

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GLOUCESTER HOUSING AUTHORITY

259 Washington Street
Gloucester MA 01930
978-281-4770
ghama.com
Mon. -Thurs. 8am – 4:15 pm
Friday 8 am - noon

Rent Subsidy – Sec. 8 centralized waitlist – pick up application during business hours or online

Riverdale Park - Family housing - state Veterans project - applications accepted from 8-4 PM Monday through Thursday. No appointment needed. There are state income limits. Bring Veteran Discharge papers and birth certificates. Priority based on Veteran status and date of application, and Gloucester residency, natural disaster.

Willowood Gardens - Family housing - Federal housing income limits. Applications accepted from 8-4 PM Monday through Thursday . No appointment needed. Priority based on date of application and employment status.

Arthur St. Housing Project - Family housing - State housing income limits. Applications accepted 8-4 PM Monday through Thursday all year. No appointment necessary. Priority based on date of application or natural disaster.

Elderly, Disabled, Low Income Housing - McPherson Park, Poplar Park, Lincoln Park, J.W. Sheedy Park, Curtis B. Clark Building - income guidelines 60 or older or social security disability, Veterans preference; state housing. Applications accepted all year. Priority to homeless and extreme medical conditions

Family Self-Sufficiency Program - eligibility: people in Subsidized Housing. Designed for low income families to gain independence, education and job training. Services: case management to tie all the helping agencies together, an escrow savings plan. Contact: Kathy Ross, coordinator

Home Ownership Program – Help for first-time homebuyers. Contact: Kathy Erkkila

Single rooms available throughout the city

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GLOUCESTER SPECIAL EDUCATION DEPARTMENT

Gloucester Public School
6 Schoolhouse Rd
Gloucester MA 01930
978-281-9804

Services:

Required to serve the special educational needs of all persons between the ages of 3-22 who reside in Gloucester, including those language delayed, mentally retarded, emotionally or otherwise handicapped children. Also provides screening and evaluations.

Eligibility: Persons aged 3-22, Gloucester resident

Charge: None

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GOOD NEWS GARAGE

325 Merrill Street
Manchester NH 03103
1-877-GIVE-AUTO
1-877-448-3288
Web Site: www.goodnewsgarage.org

Services:

Provides reconditioned donated vehicles for the cost of repairs, affordable car/van pooling connecting bus routes and job sites, training programs for employment in the automotive industry.

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HAWC (Healing Abuse Working for Change)

27 Congress Street
Salem, MA 01970
978-744-8552 (office)

Gloucester 978-283-8642
180 Main St. 01930
Ipswich 978-356-3817
128 County Road 01938

Call hotline if shelter is needed. Website: www.helpabusedwomen.org

Services:

Provides individual counseling for those affected by battering relationships, drop-in counseling, shelter for battered women and their children, support groups for battered and formerly battered women, advocacy and assistance to those battered, Spanish speaker available in Salem; Youth outreach coordinator.

Hours: Monday-Friday 9AM to 5PM (office)

Eligibility: For shelter, person may not be alcohol or drug dependent and must be sober for 30 days; other services are available for all abused women.

Charge: None - confidential

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HARVEST MEALS- Cape Ann Interfaith Commission

978-283-8150

Tuesdays: St. John's Episcopal Church 48 Main St., Gloucester MA

Fridays: Trinity Congregational Church 70 Middle St., Gloucester MA

Services: Free prepared meals two days a week when The Open Door is not operating.

Meals served from 5:00 to 6:00 PM. Guests may come in between 4:00 and 4:30 to socialize until the meal is ready.

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HEALTH AND EDUCATION SERVICES (HES)

298 Washington Street
Gloucester MA 01930
978-283-0296

Administration Office
131 Rantoul Street
Beverly MA 01915
978-524-7100

25R Market Street
Ipswich MA 01938
978-356-1776

Center for Family Dev.
800 Cummings Cent.
Ste. 266T Beverly 01915
978-921-1190

Community Service Agency of Cape Ann/Salem

800 Cummings Center-Beverly
CSAcapeann@hes-inc.org
978-922-0025 Fax: 978-922-0098

162 Federal Street
Salem MA 01970
978-745-2440

GLOUCESTER SITE SERVICES:

HES Emergency Services – 866-523-1216 or 978-744-1585 Colleen Babson

CSA-Intensive Care Coordination (ICC) and Family Support and Training facilitates care, planning and coordination of services for Mass Health youth and their families with serious emotional disturbance (SED).

Outpatient Mental Health Counseling

Intake: Jen Colson – Mental Health

Eligibility: by appointment & through referrals

Charge: Sliding scale, Mass Health, BC & BS, most HMOs

Substance Abuse Treatment Services including Methadone Maintenance Program

Intake: Maria Ragusa - Substance Abuse Treatment

Eligibility: by appointment & through referrals

Charge: Sliding scale, Mass Health, BC & BS, most HMOs

HIV Counseling & Testing – 978-281-0311

Gloucester: Every Monday: 8:30 am – 1:30 pm; 2nd & 4th Tuesdays of the month: 3:30 pm – 7:00 pm

Beverly: Every Wednesday, 2:00 pm – 6:00 pm contact: David Goudreau 978-927-4506, ext. 222

Taking Care of Business – 978-281-3328 64 Eastern Pt Rd, Gloucester

North Shore Rape Crisis Center – 24-hour Hotline No. – 1-800-922-8772

Crisis intervention and counseling for victims of rape or incest.

Victims of Crime and Loss (VOCAL) – counseling for crime victims and those with loss. Call for more information – 978-745-2440, ext. 319 Caryn Berman/ 978-283-0296

North Shore Emergency Services 978-524-7107

After 5pm crisis line for people in psychiatric crisis. Between 8am - 5pm, call local HES office. Adults or children. Pre-screening for hospitalization. Crisis intervention.

Eligibility: Psychiatric crisis.

Charge: MassHealth & insurance billed; no insurance necessary.

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HEALTH QUARTERS

19 Broadway Street

Beverly MA 01915

978-922-4490 Tues. 11am – 7pm; Mon., Wed., Thurs., Fri.: 8:30am - 4:30pm

Website: www.healthq.org

Services:

Clinic open five days a week by appointment for teenagers and older, males and females. Birth control information, education, and low-cost supplies; emergency contraception; health education services; cervical and breast cancer screening; gynecological exams & pap smears; pregnancy testing and counseling; anonymous HIV counseling and testing , STD diagnosis and treatment; pre-marital blood testing; testicular exams. Confidential. In-school educational counseling upon request.

Clinics also in Lynn, Lawrence, Reading, and Haverhill

Charge: Sliding scale, Mass Health, some private insurances

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HEALTHY FAMILIES PROGRAM, Catholic Charities

55 Lynn Shore Drive

Lynn, MA 01902

781-593-2312 or 1-866-865-6685

Services:

Provides home visiting services to first-time parents (20 and younger). Volunteer Program provide education around pre-natal/infant/toddler development - screenings, parent-child groups, information, referral and advocacy offered.

Eligibility: All pregnant teens & parents under 21 with child 0 – 3 years.

Charge: Free

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HOSPICE OF THE NORTH SHORE

75 Sylvan Street
Suite B-102
Danvers MA 01923
978-774-7566
Website: www.hns.org

Eligibility: Terminally ill and their families.

Services: 24 hour availability of on-call nurses, 7 days a week, for reassurance, concerns, or emergencies at any time. Professional staff and trained volunteers assist both the ill and their families to cope with the burden of life threatening disease. Pain control and symptom management offered. Also support, information and referral, home care, nurses, home health social work, pastoral and physical therapy, grief counseling.

CENTER FOR GRIEF AND HEALING

Services: grief counseling and support groups for children and adults

Eligibility: Anyone experiencing grief and loss, regardless of whether they've been involved in hospice care.

Charge: Medicaid, Medicare, Most private insurances & HMOs; may be eligible for free or part free care.

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INSURANCE PARTNERSHIP

2 Hampshire Street
Ste. 100
Foxboro, MA 02035
508-698-2070
1-800-399-8285 (MA only)
Web site: www.4IP.org

Services: State assistance for payment of insurance premiums for the self-employed and small business owners and their families. Income eligibility requirements.

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INTERNATIONAL INSTITUTE OF BOSTON

One Milk Street see also **International Institute of Lowell**
Boston MA 02109
617-695-9990
Web Site: www.iiboston.org

Services: Help for new immigrants. Refugee resettlement; free ESOL classes. Employment and training services for refugees and low-income people or DTA recipients. Social services. Legal services. Financial services.
Variety of languages spoken.

Charge: Free or nominal fee for some services.

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INTERNATIONAL INSTITUTE OF LOWELL

144 Merrimack Street, Suite 202 see also **International Institute of Boston**
Lowell MA 01852
978-459-9031
Web Site: www.iilowell.org

Services: Non-profit organization serving Greater Lowell, Merrimack Valley, MetroWest, Southern New Hampshire. Assistance to immigrants, refugees, and other foreign-born individuals in dealing with government regulations, adjusting to American society, and becoming self-sufficient. Multilingual and multiethnic staff.

Charge: Free or nominal fee for some services.
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IPSWICH HOUSING AUTHORITY

1 Agawam Village
Ipswich, MA 01938
978-356-2860 (8:00AM to 4PM; M-F)

Services:
Subsidized housing for low income residents.
Elderly & disabled – 60+ yrs. or handicapped/disabled, SSI.
Family Housing – accepting applications
Section 8 Public Housing programs – closed list; not accepting applications.
Charges: Rent based on income
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IPSWICH PUBLIC SCHOOLS SPECIAL EDUCATION DEPARTMENT

1 Lord Square
Ipswich MA 01938
978-356-2935 ext. 115

Contact:
Doyon Elementary contact: Debra Harris 978-356-5506
Winthrop Elementary contact: Margaret Medeiros 978-356-2976

Services:
Required to serve the special education needs of all persons between the ages of 3-21 who reside in Ipswich including those with language delays, mentally retarded, emotionally or otherwise handicapped children who cannot attend regular classroom. Developmental screening and evaluations.

Eligibility: Person aged 3-21

Charge: None
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MASS. BAR ASSOCIATION LAWYERS REFERRAL OFFICE

20 West Street Mon-Fri 9 AM – 4:45 PM
Boston MA 02111
Toll free in Mass. : (866) MASSLRs [(866) 627-7577]
Boston area : (617) 338-0500
Web Site : www.massbar.org

Services:
Referral to area fee-charging lawyers or helpful agency.

Dial-a-lawyer: 617-338-0610. Attorneys available for free advice 1st Wed. of the month from 5:30-7:30pm.

Charges: Telephone referral advice, first ½ hour no more than \$25., after that regular rate

MASS. COMMISSION FOR THE DEAF AND HARD OF HEARING

TO REQUEST AN EMERGENCY INTERPRETER CALL 800-249-9949

150 Mount Vernon ST., 5th Flr.

Dorchester MA 02125

617-740-1600 Voice

617-740-1700 TTY

1-800-882-1155 Voice

1-800-530-7570 TTY

Web site: www.mass.gov/mcdhh

Services: Communication, access, training & technology services. Case management and social services. Interpreter services. Independent Living Services. Web site has resource directory.

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MASSDENTISTS CARE

Massachusetts Dental Society

2 Willow St., #200

Southborough MA 01745

508-480-9797

800-342-8747 (MA only)

www.massdental.org

Services: Reduced fee dental care for children who have no dental insurance or who have MassHealth. Includes emergency exams, emergency treatment, x-rays, routine exams, cleanings, fluoride treatment, sealants, extractions, fillings.

Eligibility: Children through age 18; income guidelines apply.

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MASS HEALTH ENROLLMENT CENTER

Division of Medical Assistance

1-888-665-9993

Services: Health Insurance for certain low- and medium-income Massachusetts residents, including families with children under age 19; pregnant women; people out of work for a long time; the disabled; HIV+; aged 65 or over

Eligibility: Income eligibility and qualifying category

CommonHealth Insurance Program: State-funded sliding scale insurance for children with disabilities, including diagnosed social/emotional disabilities. Call 1-800-322-1448.

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MASS. MIGRANT EDUCATIONAL PROGRAM

North Central Regional Offices

11 Middlesex Ave., Suite 7

Wilmington MA 01887

(978) 657-8331

Eligibility:

Children ages 2.9-21 (if have not graduated) who have moved from one school district to another during the past three years to enable the family to work in agriculture, fishing or food processing, nursery, raw product handling.

Services:

Six week program for children during the summer, 5 days per week. Also tutoring services during the school year. Academic program to prepare children to be up to grade level. Breakfast and lunch and free transportation. Call for location and eligibility. Family literacy program for parents who qualify.

Charge: None

Contact: Migdalia Joubert, intake

Khmer, Mayan, Vietnamese, Portuguese, and Spanish-speaking staff available.

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MASSACHUSETTS REHABILITATION COMMISSION

SALEM AREA OFFICE

35 Congress St. Bldg.2, Entrance D, Ste. 105

Salem MA 01970

978-745-8085

Serves Beverly, Danvers, Essex, Gloucester, Hamilton, Ipswich, Lynn, Magnolia, Manchester, Marblehead, Middleton, Nahant, Peabody, Rockport, Salem, Swampscott, Topsfield, Wenham

Web Site: www.mass.gov/mrc

Services:

Vocational Rehabilitation Program: To help individuals who have a severe handicap - physical, psychiatric and/or learning disability - to face the challenges of the modern workplace. Can provide job goals counseling, fund for college and vocational training, assistance to return to work after a new disabling condition.

Eligibility: High School age and up with physical/mental disability which is a substantial handicap to employment. Priority is given to those who have the most severe disabilities.

Community Services Program: Offers home care assistance (ages 18-59); Head Injury program; Protective services for abused disabled; Supported Living services; Independent Living Program for individuals turning 22; Assistive Technology Program.

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MERRIMACK VALLEY LEGAL SERVICES

35 John St., Suite 302

Lowell MA 01852

978-458-1465 or 1-800-336-2262 (Mass. Only)

TTY 978-452-4740

Web Site: www.mvlegal.org

Essex County Family Legal Aid Project

70 Washington St., Suite 220

Salem MA 01970

978-740-6688

1-888-835-4300

Hours: Mon.-Fri., 9am-5pm

Services:

Legal aid program which provides free legal advice and representation in civil legal cases to low-income and elderly residents of parts of Essex and Middlesex counties. Assistance when denied, terminated, or reduction in benefits in DTA, Unemployment, SSI/SSDI, Medicaid, or Veteran's Services. Family Law Unit for victims of domestic violence. Housing and eviction help available. Representation in bankruptcies and special education issues. Specialized services to mentally or physically disabled people with SSI or Social Security Disability claims. Services for elderly whose problems concern nursing homes, physical abuse, Medicare, or foreclosures. Call intake for an appointment.

Eligibility: Low income. Limited services in some areas.

Charge: None

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MISSION OF DEEDS

6 Chapin Ave.

Reading MA 01867

781-944-9797
Website: www.missionofdeeds.org

Services: Provides donated furniture and household goods without charge to people in need. Referral from social service agency or religious organization required.

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NEIGHBORHOOD LEGAL SERVICES

37 Friend Street
Lynn MA 01902
781-599-7730
800-747-5056
Web Site: www.neighborhoodlaw.org

Hours: Mon - Fri 9AM - 5PM.

Services:

Assistance when denied, terminated or reduction in benefits in DTA, Unemployment, SSI/SSDI, Medicaid, or Veteran's Services. Family Law Unit for victims of abuse. Housing and eviction help available. Call for intake and appointment. See web site for free legal information on a variety of topics.

Eligibility: Low income, Essex County resident

Charges: None

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NORTH SHORE AIDS HEALTH PROJECT

67 Middle Street
Gloucester MA 01930
978-283-0101
Web Site: www.healthproject.org

Services: The mission of the North Shore AIDS Health Project is to promote wellness in people infected with HIV/AIDS and their families by providing holistic health care, support services, information and outreach in a safe and caring and confidential environment.

Holistic therapies; Support groups; Education workshops; Clothes closet: clothes at no cost; Drop-in center; Lunch program; Nutritional program; Case management; Holiday fund; Exercise room; Mental health counseling.

Charge: Free

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NORTH SHORE ASSOCIATION FOR RETARDED CITIZENS

64 Holten Street
Danvers MA 01923
Human Resource Intake - 978-762-4878
Web Site: www.nsarc.org

Residential Services and Day Programs

Parent support groups, information and referral services. Respite care to families with retarded members. Residential programs, including deaf residential services, sheltered workshops and job placement program. Social and recreational activities for retarded people.

Family Support Services

Advocates for Special Education Services; free training workshops on Special education-related topics.
Contact: Legal & Advocacy Dept. Administrative Assistant 978-750-6001, ext.206

Autism Support Center

6 Southside Rd.
Danvers MA 01923
978-777-9135 or 1-800-7-AUTISM (MA only)

Services to families of children with autism, Pervasive Developmental Disorder, Asperger's Disorder. Information & support. Lending library, newsletter, flexible funding for respite, home visits, support groups.

Other Services

Respite care to families with retarded members. Social and recreational activities for retarded people, including summer camps. Foster care, advocacy and community education: "kids on the block" puppets. Also bilingual family support, personal care attendants, autism support programs, plus Early Intervention Program (0-3 yrs), Day Care, Building Blocks, and First Steps. See web site or call for more information.

Eligibility: Mentally retarded or Autistic persons and their families

Charges: Varies by service and program, sometimes free or reduced for low income.

NORTH SHORE CAREER CENTER

Department of Labor and Workforce Development
11-15 Parker Street
Gloucester MA 01930
978-283-4772
Web Site: www.ma.gov/dwd

Computerized job listings, career counseling, job referral and placement assistance, information on training opportunities. Services are limited as this is a satellite office. Workshops and other services available in Salem.

Hours: Mon.-Thurs, 8:30am – 5pm (closed from noon – 1pm)

Fri. 9:30-5

NORTH SHORE CHILDREN'S HOSPITAL

81 Highland Ave.
Salem MA 01970
1-978-745-1200
Web Site: www.NSMC.partners.org

Services: Provides a variety of physical and mental health services for children, including the following:

Pediatric Therapy Services - 978-354-2746 Physical & Occupational Therapy, 978-354- 2650 Language, Speech & Hearing, Physical, occupational, and language, speech and hearing therapy; audiology services; feeding team addresses feeding and nutritional issues, rehabilitation clinic; high risk infant clinic; learning disabilities clinic. Free screenings are available. Call for more information.

Pediatric Neurology - 978-354-2795

Diagnostic and therapeutic services to children up to age 18 who have known or suspected neurologic problems, including acute neurologic illnesses, attention and school related difficulties, cerebral palsy, developmental abnormalities, headaches, movement disorders, nerve/muscle disorders, seizures and epilepsy.

Neurodevelopmental Center - 978-354-2705

Diagnostic and treatment services including assessment and treatment of attention disorders, behavioral problems, developmental and learning problems. Multidisciplinary DEC evaluations.

Mental Health Clinic - 978-354-2700

Outpatient services for children, adolescents, and families. Specialty areas include behavioral medicine, eating disorders, preschooler and family support. Trauma, abuse evaluations.

Charges: Insurance, Medicaid, free care to those income-eligible.

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NORTH SHORE COMMUNITY COLLEGE TRIO LINKED LEARNING

1 Ferncroft Rd.
Danvers MA 01923
978-762-4000

McGee Building
300 Broad St.
Lynn MA
781-593-6722

Services:

Supportive learning environment and integrated curriculum for non-traditional students. Small class sizes. Seminars and study skills, time management, and more. Career planning and guidance, crisis intervention, referrals, college transfer assistance, and mentoring. Tutoring available. Financial Aid application assistance.

Eligibility: Either low income, first generation college student, or disabled.

Contact: Karen Winn, Director 781-593-6722, ext. 6624

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NORTH SHORE COMMUNITY HEALTH CENTER

Salem Family Health Center
47 Congress Street
Salem MA 01970
978-744-8388

Torigian Family Health Center
89 Foster Street
Peabody MA 01960
978-532-4903

Services:

Provides complete medical services including: immunizations, well child care, treatment of illness, check-ups, lab services, pregnancy tests, family planning. Dental clinic.

Portuguese & Spanish speaking translators available.

Charges: Sliding scale based on income, accept Mass Health and insurance.
If don't qualify for free care or above, the charge is \$130.

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NORTH SHORE RAPE CRISIS CENTER - see H.E.S. NORTH SHORE EMERGENCY SERVICES - see H.E.S.

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OPEN DOOR (see Cape Ann Food Pantry)

Feeding People. Changing Lives
28R Emerson Ave.
Gloucester MA 01930
978-283-6776

Services: Free prepared meals; Mon.,Wed., Thurs. & Sat. 5-6:00 PM. Doors open at 4 PM.

Open Door van will pick up upon request. Call before 4 PM for schedule.

No Eligibility requirements.

PACE (Program of All-inclusive Care for the Elderly)

29A Emerson Avenue
Gloucester MA 01930
978-283-7375
978-675-9500

Services: PACE offers an interdisciplinary approach to elder care, a team of health care providers includes primary care physicians, nurse practitioners, nurses, physical/occupational/speech/recreational therapist, social workers, dieticians, home health aides, homemakers, and transportation specialists. The team works together to continuously assess, monitor, and deliver care based upon the individual needs of the enrollee. In addition to this primary team, PACE contracts for a full range of medical specialty services, such as podiatry, dental, vision, audiology, pharmacy and laboratory and diagnostic services. Day Programs available in Gloucester, Beverly, and Lynn.

Eligibility Age 55 or older adults living in the North Shore or Greater Lynn area that meet the state's clinical requirements for nursing home care.

Contact: Teresa Gove Arnold, Enrollment Coordinator or Diane Wood, Site Coordinator at 978-283-7375

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PAL (Parent/Professional Advocacy League)

45 Bromfield St. 10 th Fl. Boston, MA 02108 617-542-7860 PRN Line: 1-866-815-8122 M-F 10am -6pm Web Site: www.ppal.net	Local contact:	Krissie Burnham PAL c/o HES 298 Washington St. Gloucester MA 01930 e-mail: krissieburnham@aol.com
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Services: Statewide organization of the Federation of Families for Children's Mental Health. Provides support, education, and advocacy around issues related to children's mental health. Local group meets at Salem YMCA, 1 Sewall St., 2nd Friday of the month, 6-8:30pm. Dinner & childcare. You must call in advance.

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PARENTS HELPING PARENTS

108 Water Street
Watertown MA 02472
1-800-632-8188 24-hr. parental stress line
Web Site: www.parentshelpingparents.org

Services: A support system and group for parents who are under stress and are concerned about their relationship to their children. Groups run by a professional group leader meet once a week. Call the toll free number to find out the time and place. It is run by and for parents and is confidential. It is not related to any other agency (formerly called Parents Anonymous of Massachusetts).

Charge: None

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PATHWAYS FOR CHILDREN

29 Emerson Avenue
Gloucester MA 01930
978-281-2400 Web: www.pw4c.org

Family Child Care

Services:

Child care services for infants and children up to 6 years old in licensed and supervised private homes. Literacy curriculum and nutritious meals are part of the program in each home. Support services and referrals are available to participating families.

Charge: Sliding scale or Child Care Circuit Voucher

Contact: Theresa Folse, Intake Coordinator 978-281-2400 x280

Project Success

Services: Therapeutic programming for children, ages 7-11 at referral, who require an intensely structured environment. The program runs after school until 6pm and covers early release and vacation days 8am to 6pm. Project Success incorporates a strengths-based approach, cognitive behavioral inputs, supervised play, behavior interventions, milieu treatment, family work, school/collateral consults, homework support and art therapy.

Eligibility: Children must be in first grade or beyond, have the cognitive ability to follow program schedule and rules, and be able to respond to staff redirection of problem behaviors.

Charge: \$65. Per day, typically as part of program arrangement with Department of Social Services; private-pay slots may also be available.

Contact: Theresa Folse, Intake Coordinator, 978-281-2400 x280 or Sarah Swart, Therapeutic Team Leader, ext. 694

School Aged Care

Services:

Child care for after school, full time summers and school vacations. Enrichment and recreational activities are provided to children ages 6 - 13. Meals, snacks and trips included in fee. Support services and referrals available to families. Transportation extra.

Charge: Sliding scale or Child Care Circuit Voucher

Contact: Intake Coordinator - Theresa Folse at 978-281-2400 ext.280

Head Start, Pre-School

Gloucester, 29 Emerson Ave. 978-281-2400

Rockport, 30 Jerdens Lane - 978-546-5298

Serves Cape Ann, Manchester, Ipswich and Essex, providing educational, nutritional and social services to children (3-5) and their families. Breakfast, lunch and transportation provided.

There are several options:

- * **Four (4) or five (5) mornings, or 4 afternoons, September to June.**

Eligibility: Free to eligible families; 3-5 yrs old, call for guidelines

- * **Full Day/Full Year Pre-school** , for families who need full day care.

Eligibility: DTA Voucher, Sliding Scale subsidy, DSS Referral. Call for eligibility requirements.

- * **Gloucester Pre-School Program** – follows school calendar

Fuller School

Blackburn Circle

Gloucester MA 01930

978-281-6920 or summer 978-281-2400

Eligibility: Free to eligible families; 3-5 years old; call for guidelines

Intake: Theresa Folse – 978-281-2400 ext.280

Young Families Initiative

Services:

Provides encouragement and assistance to pregnant or parenting teens to complete high school. Services include child care, parent education, tutoring, advocacy, individual and group counseling.

Eligibility: Eligibility will be determined by program for pregnant or parenting teen living in Gloucester, Rockport, Ipswich, or Manchester. Some private paying slots are available.

Contact: Lisa Sorrento at 978-281-2400, x 686

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PROJECT COPE

Main Office
181 Union Street
2nd Fl. Ste B
Lynn MA 01902
781-581-9270
Web Site: www.projectcope.com

Services: Non-profit agency provides services to those affected by substance abuse and those with mental retardation.

Outpatient Services – available in English and Spanish. Counseling for individuals, couples, families; groups for adults and adolescents. Bereavement Counseling offered.

HIV/AIDS program – prevention services, case management, mental health treatment

Mental Retardation Services - Specialized home care and respite service for families of retarded citizens.

Violence Intervention Program and Driver Alcohol Education Program- referred by court. (also in Spanish)

Charge: Accepts MassHealth, Blue Cross/Blue Shield, Neighborhood Health Plan, Network Health. Sliding scale fee.

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ROCKPORT HOUSING AUTHORITY

13 Millbrook Park
Rockport MA 01966
978-546-3181
Contact: Claudia T. Kearns, Director

Section 8 Rent subsidy: List closed. Standard applications are taken during specific periods as advertised in the paper.

Elderly, Disabled Housing: State-funded public housing at Millbrook park; 60 or older or social security disability. Applications taken year round; preference given to Rockport residents.

Kite Field Road: State public housing for families. Applications accepted year round, income guidelines. Priority to Rockport residents.

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ROCKPORT SPECIAL EDUCATION DEPARTMENT

32 Jerden's Lane
Rockport MA 01966
978-546-1210
Web Site: www.rockport.k12.ma.us
Services:

Required to serve the special educational needs of all persons between the ages of 3-22 who reside in Rockport, including those language delayed, mentally retarded, emotionally or otherwise handicapped children. Also provides screening and evaluations.

Eligibility: Persons aged 3-22, Rockport resident

Charge: None

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SALVATION ARMY

Cape Ann Residents call central office in Boston, ask for service extension department. 617-542-5420
A Year Services: Help with food, utilities, clothing, furniture
Rehabilitation center for alcohol & drug problems, spiritual AA meetings Sunday evenings, 6PM
Chapel Service Sundays at 9:45 AM

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SAMARITANS

141 Tremont Street
7th Floor
Boston MA 02111
617-247-0220-24 hr HOTLINE for lonely, depressed, suicidal
508-875-4500 877-870-4673
Web Site: www.samaritansofboston.org

SAMARATEENS 1-800-252-8336

operated by teens for teens during the hours
of 3-9 by teens for teens during the hours
weekends. *Outside these hours, a caring
adult is available*

Services:

Confidential phone line (24 hr.) for people in despair, lonely and in depression or who are thinking of suicide. Talks, workshops, community service educational out reach and support groups.

Safe Place – support group for those who have lost someone to suicide.

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SECOND GLANCE THRIFT STORE

2 Pond Rd.
978-283-4298

Thrift Store selling household goods, clothing, books & miscellaneous items.
All proceeds go to the Cape Ann Food Pantry. Donations accepted 9am-3pm every day except Wed.

Hours: Mon, Tues, Wed., Fri. 9am-6pm
Sat. 9am-5pm

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SENIOR CARE, INC.

5 Blackburn Center
Gloucester MA 01930
978-281-1750
Web Site: www.seniorcareinc.org

Services: Information, referrals, and advocacy for any elder care question.

Meals on Wheels/Nutrition Program - Individual nutrition consultation and outreach, including home-delivered meals and those served in a group setting. Call for meal program sites in your area.

Day By Day/Adult Day Health Services – 281-0252 - day program for clients in need of nursing supervision, recreation, and rehabilitation (see **DAY BY DAY** program)

Home Care services - personal care, homemaking, meals, transportation, and health services. Screening for nursing home placement.

Caregiver Support Group - for those caring for individuals with Alzheimer’s disease.

Elder Abuse/Protective Services - responds to incidents of physical, emotional, and financial abuse and/or neglect.

Nursing Home Advocacy – ombudsman assists nursing home residents with quality of life issues.

Volunteer Services – for companionship, shopping, and transportation.

Money Management – volunteers assist low-income elders.

Pharmacy Program – financial assistance for prescriptions for low-income, uninsured, or disabled seniors.

Eligibility: 60+ years; income eligibility for some services. Serves residents of Gloucester, Rockport, Manchester, Essex, Ipswich, Topsfield, Hamilton, Wenham, Beverly.

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SERVE FOOD CO-OP

Coordinated through Cape Ann Food Pantry
28R Emerson Avenue
Gloucester MA 01930 978-283-6776

Services:

Once a month food cooperative. Must sign up in advance; Below market price and 2 hours of community service each month as payment. Food includes: meats, potatoes, vegetables & fruits. Vegetarian package available also. All are eligible.

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ST. ANN’S THRIFT SHOP

58 Prospect Street
Gloucester MA 01930
978-281-8672
call Weds. 6PM – 8PM, Sat. 10AM – 1PM

Services: Used clothing for all ages; small household items - dishes, etc.

Charge: Prices vary. Discounts usually available on children’s clothing

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ST. VINCENT DE PAUL SOCIETY (of Holy Family Parish)

58 Prospect Street
Gloucester MA 01930
978-281-8672

Thrift Shop opens Weds. 6pm – 8pm, Sat. 10am – 1pm

Services: Volunteer organization can provide emergency help with food, utilities, and rent when funds available. Thrift shop has used clothing for all ages and small household items.

Charge: Prices vary. Discounts usually available on children’s clothing.

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Training Resources of America Inc.

127 Eastern Ave, Level 2, Ste E
Gloucester MA 01930
978-283-2800
978-283-2881 Fax
Web site: www.tra-inc.org
Contact: Christine Maguire 978-283-2800
Linnea Rego 978-744-2417

Education, Employment and Training Services

1. Supported Work Program – helps recipients of TAFDC transition to permanent unsubsidized employment and self-sufficiency through “on-the-job” training at a company worksite. Program also offers job readiness training workshops, job development, short-term skills training and remediation, vocational counseling, referral, on-the-job training, follow-up and post-placement services.
2. Work Employment Program – helps TAFDC recipients with limited education and work experience find employment leading to self-sufficiency. Training includes: Introduction to Computers, Basic Word, Basic Excel, Records Management, Office Writing, Keyboarding, Customer Service, Data Entry and Career Development/Life Skills/Work Readiness Training. Structured work experiences, counseling/case management, job development/placement and retention/follow-up services are also provided.

3. Food Stamp Education & Training Program – provides eligible Food Stamp recipients with opportunities to obtain education and training services including: Adult Basic Education/GED Preparation, counseling/case management/support services, computer/clerical vocational skills training, job readiness training, and workplace skills development.

Community Enterprises, Inc.
150 Eastern Avenue
Gloucester MA 01930
978-281-8889
978-281-8510 fax
Website: www.communityenterprises.com

TUFTS – NEW ENGLAND MEDICAL CENTER FLOATING HOSPITAL FOR CHILDREN

755 Washington Street
Boston MA 02111
617-636-5000
Web site: www.nemc.org

Services: Pediatric inpatient and ambulatory services in every medical specialty.
Developmental – Behavioral Pediatrics, Pediatric Services/Center for Children with Special Needs: 617-636-7242 Evaluations for possible developmental, learning, behavioral, school, or social problems for children up to age 18.

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STRONGEST LINK

5 Federal Street, Suite 250
Danvers MA 01923
978-777-5885
800-887-0036
Web Site: www.strongestlink.org

Strongest Link is a non-profit organization of Professional Staff and Volunteers providing support services for Essex County residents living with HIV disease.

Services: case management, support groups, HIV prevention & education, information & referrals, holiday gift program

Charge: no charge

Cornerstone Wellness Program – Resource & wellness center in Lynn for people living with HIV/AIDS.
156 Broad Street Daily lunch, support group, acupuncture, massage, computer training,
Lynn MA housing advocacy, nutritional counseling and groceries.
781-581-2393

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VETERANS CENTER

12 Emerson Ave Gloucester MA 01930 978-281-9740	Mailing Address: City Hall 9 Dale Ave Gloucester MA 01930
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Hours: 8:30AM-4PM M-W; 8:30AM-6:00PM Thursday
8:30AM-12:00PM Friday

Contact: Arley Pett, Director

Services: Assist Gloucester Veterans & their families. Veterans Benefit Program, information, referral, vocational guidance, financial assistance, G.I. benefits and claims and more.

Eligibility: U.S. Armed Services Veterans or spouse/widow

Charge: None
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VICTIM WITNESS ASSISTANCE PROGRAM FOR SOUTHERN ESSEX COUNTY

Gloucester District Court Administration Office
197 Main Street District Attorney

Gloucester MA 01930 Museum Place, 1 East India Sq.
978-283-3701 Salem MA 01970
978-745-6610

Massachusetts Office for Victim Assistance
One Ashburton Place, Ste. 1101
Boston MA 02108
617-727-5200

Victim and Witness Assistance Board
One Ashburton Place, Ste 1101
Boston MA 02108
617-727-5200

Services:

A resource for helping victims and witnesses of any crime through court proceedings, but specializing in domestic violence, child abuse, juvenile crime victims; to inform people of their rights as victims or witnesses; to give information regarding the status of criminal cases, emotional support before and during court appearances. Restitution assistance. Advocates are available to help victims obtain restraining orders. Pre-complaint advocacy to give information and advice.

Eligibility: Victim or witness to a crime.

Charge: None
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VNA CARE NETWORK, INC.

8 Angle Street 5 Federal Street
Gloucester MA Danvers MA 01923
978-283-2020 978-777-6100
Web Site: www.vnacarenetwork.org

Services:

Professional home health care 24 hours a day, 7 days a week: speech, language, occupational and physical evaluations and therapy for adults and children; Free assessment visit for a care plan. Hospice Team; Wellness programs.

Eligibility: Need, doctor referred

Charge: Medicare, Medicaid and insurance and sliding scale.
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WELLSPRING

See also **Cape Ann Families**

302 Essex Ave. Gloucester MA 01930 978-281-3558 www.wellspringhouse.org

Services:

Emergency multi-service shelter for homeless families and pregnant women. Referrals from Department of Transitional Assistance.

Veronese Community Educational Center: Provides career, educational, legal, group, and life counseling and advocacy. Open to the community.

Foundations – 13-week training program for low-income women. North Shore Community College credit. 2-week practicum with a local employer.

MediClerk – 12-week job training program for low- to moderate-income area residents. Placement in entry-level positions in the health care field.

Contact: Nancy Goodman, Program Coordinator: 978-281-3558, ext. 306

W.I.C. (Women, Infants & Children)

302 Washington Street
Gloucester MA 01930
Call Mon. or Tues. - 978-281-4540 for schedule

Services:

Provides specified nutritious food supplements to pregnant and nursing women and to infants and children up to five years of age who are determined by component professionals to be at “nutritional risk” with inadequate income and provide breast feeding support and counseling.

Eligibility:

Nutritional need and low-moderate income. Children under 5; pregnant or breast-feeding women, foster parents.

Charge: None

WOMEN’S HEALTH NETWORK

1-877-414-4447 includes messages in Spanish and Portuguese
TTY 617-624-5992

Services: Breast and cervical cancer screening and diagnostic services to low income, uninsured women who live in Massachusetts.

Eligibility: Mass. resident, income guidelines, uninsured, age 40-64 (or family history of breast or cervical cancer if under 40)

SOUTH BAY MENTAL HEALTH CENTER (out of area – Outreach available on North Shore)

OFFICES LOCATED IN:

Lawrence	978-688-5222	Lowell	978-453-6800
Attleboro	508-223-4691	Brockton	508-580-4691
Fall River	508-324-1060	Plymouth	508-830-0000
South Yarmouth	508-760-1475	Weymouth	781-331-7866
Worcester	508-791-4976		
Intake Department	508-427-5362 or 1-800-244-4691		

Web site: www.southbaymentalhealth.com

Contact: Michelle Malesy

Outpatient Mental Health Services: South Bay’s outpatient programs are located in Attleboro, Brockton, Fall River, Lawrence, Lowell, New Bedford, Plymouth, South Yarmouth, Weymouth, and Worcester, servicing the surrounding towns on an **outreach** basis. Clinicians provide services in clients’ homes, schools, shelters, daycares, etc. in order to meet each individual needs. Based on the site, South Bay

provides a continuum of care to children, adolescents, adults and their families including, but not limited to individual, family, couples, and group therapy, psychological testing, medication management, diagnostic assessments, forensic services, dual diagnosis, and crisis intervention. **Outreach is currently available to the North Shore, including the Cape Ann area. Call for further information.**

Early Intervention Services: Early Intervention programs are located in the Brockton, Fall River and Lowell sites. Services are family centered to meet the developmental needs of each child and their family including developmental evaluations, parent and/or child groups, parent support and education, home visits, speech, physical, and occupational therapy.

Adult Day Services: Day Service Programs are located in Brockton, Fall River, Plymouth, South Yarmouth, and Worcester. Services focus on the rehabilitation of adults with psychiatric disabilities and offer a partial hospitalization program as well as a psychiatric day treatment program for a less intensive level of care.

Children's Therapeutic Day Activity Programs: Children's Day Programs are located in Lowell and Fall River and provide a variety of treatment interventions for children ages 6-12 with emotional and/or behavioral needs.

Charges: Accepts most health insurances, including MassHealth.

MASSHEALTH PROVIDERS

MEDICAL

Asthma and Allergy Affiliates
80 Lindall Street
Danvers MA 01923
978-777-0970

Asthma and Allergy Affiliates
114R Highland Avenue
Salem MA 01970
978-745-3711

Beverly Pediatric Assoc.
75 Herrick St. Ste 116
Beverly MA 01915
978-922-3208

Cape Ann Pediatrics
298 Washington Street
Gloucester MA 01930
978-283-5079

Family Medical Associates
195 School Street
Manchester MA 01944
978-526-4311

Family Medicine
38 Enon Street R
Beverly MA 01915
978-927-7727

Garden City Pediatric Assoc
83 Herrick St. Ste 1003
Beverly MA 01915
978-927-4980
www.gardencitypediatrics.com

Harvard Vanguard Medical Assoc.
2 Essex Center Drive
Peabody MA 01960
978-532-2800
www.harvardvanguard.org

Lahey Clinic Medical Center North
Shore
1 Essex Center Drive
Peabody MA 01960

978-538-4000
www.lahey.org

Lahey Essex Medical Center
74 Martin Street
Essex MA 01929
978-768-9004
www.lahey.org

Lahey Ipswich
130 County Road
Ipswich MA 01938
978-356-5522
www.lahey.org

Lynn Community Health Care
269 Union Street
Lynn MA 01901
781-581-3900
www.lchcnet.org

North Shore Children's Hospital
MGH Specialty Clinic
57 Highland Avenue
Salem MA 01970
978-354-2760
www.nsmc.partners.org

North Shore Pediatrics
85 Herrick Street
Beverly MA 01915
978-921-2899

North Shore Pediatrics
480 Maple St. Ste 3A
Danvers MA 01923
www.northshorepeds.com

Dr. Thomas Pearce
279 East Main Street
Gloucester MA 01930
978-282-4600

ADULTS ONLY

**MASSHEALTH
PROVIDERS
DENTAL**

Gloucester Dental Health Center
99 Prospect Street
Gloucester MA 01930
978-281-5885
CHILDREN ONLY

Beverly Smiles
277 Cabot Street
Beverly MA 01915
978-927-1750
www.beverlysmiles.com

Dr. Stuart Gould
116 Highland Avenue
Salem MA 01970
978-745-7363

Small Smiles of Lynn
319 Lynnway
Lynn MA 01901
781-599-5437
www.smallsmilesusa.com

Harborside Dental
127 Eastern Avenue
Gloucester MA 01930
978-283-7200

FINANCIAL SERVICES

978-526-7661

Annisquam Village Church
Washington & Leonard's Streets
Gloucester MA 01930
Marlena Schmidt 978-281-0376

Universalist Unitarian Church
978-546-2989

First Congregational Church of Essex
978-768-7855

St. Paul Lutheran
1123 Washington Street
Gloucester MA 01930
978-283-6550

Ascension Episcopal Church of Ipswich
978-356-2560

Gloucester United Methodist Church
978-281-1040

Universalist Unitarian Church
Middle Street
Gloucester MA 01930
978-283-3410

First Parish Church Congregational of
Manchester

Wendy Filting

Beverly Bootstraps/ Manchester Fund
371 Cabot Street
Beverly MA 01915
978-927-1561

These are funds to help families (at least one adult and one child) who live in Beverly, Essex, Gloucester, Hamilton, Manchester, Rockport and Wenham. The adult has to be working and they will not assist people who are unemployed, receiving public assistance, those who live in public or subsidized housing and those with a Section 8. These funds are intended for people who do not qualify for public benefits. If they are facing eviction or foreclosure, they must present an eviction notice or something from the bank showing that a foreclosure is in process.

FISHERMEN

Shaw Fund for Mariner's Children
P.O. Box 403
Norwood, MA 02062
Claire Tolias
781-762-0698

These funds are for the widows and children and mariners as well as mariners who are disabled. A mariner is defined as someone who worked on a vessel in water over their heads under the U.S. flag. This does not include clammers and seafood workers. The Fund is really focused on families. There is little help for the able-bodied, young mariners. It is meant to help get over a "hump". The biggest chunk of the funds goes towards housing and utilities and is given on a case by case basis. They can also help with other "odd" things depending on what is being requested. The mariner must provide proof of their mariner status. This is usually in the form of an income tax return (the full federal return). For widows or children, many of them save the newspaper article stating that the person died and this will also suffice. If the applicant is also receiving benefits from an entitlement program (TAFDC, EAEDC, SSI/SSDI), they may want to provide proof of this as well in order to show financial need.

If you have a client who may qualify, they should call Claire directly.

